



TERMS AND CONDITIONS

MUST BE SIGNED PRIOR TO STARTING PARTY

1. All parties start on time and end on time. If you require additional time after the party feel free to use our arcade area if it is available. **If your party requires additional time (i.e over staying in the party room) you will be required to purchase additional time (\$100 for 15 minutes, \$200 for 30 mins)**
2. **Depending on our schedule of parties for the day, party food rooms may not be available at the start of your party. You can give any decorations to the front desk and they will set it up for you! Party food rooms are assigned based off the number of children you have attending, we will try our best to accommodate for extra adults but nothing is GUARANTEED**
3. **NO OUTSIDE FOOD, except for an outside birthday cake, desserts, and party favors.** Failure to comply with the above will result in a \$150 surcharge added to your bill. **Outside balloons are permitted but are customers' responsibility to display.** You can bring plates, cups, napkins, cake plates just let us know the week of the party whether you will be bringing or using ours. **No hanging anything to the walls besides one banner (painters tape must be used), backdrop stands are welcome. No confetti allowed.**
4. A **non-refundable** deposit of \$150 is required to schedule a birthday party. **Payment in full for the party is due on the day of the party prior to commencing by VISA, MASTERCARD, AMERICAN EXPRESS or CASH. No checks.** **Customer will pay for the number of kids in their final count (deducting two child credit).** Any balance due for additional kids, food, drinks, activities, etc. shall be paid at the end of the party. **No refunds** for final balance after the party takes place. We must have a final count and written list of names of all participants for your party no later than the Thursday before your party. Please email list to Activekidzli@gmail.com. **Once the base package is met, a credit for up to 2 children on your list will be provided for those kids who do not attend the party.** Party food orders and all final information is due by the Thursday before the party.
5. No party cancellation is permitted without **48 hours** prior written notice and express **approval** by ownership. Cancellation will only be permitted for extreme hazardous weather conditions (rain and wind is not considered extreme) and power outages or illness of the birthday child. A party that is canceled will be rescheduled based on availability. The customer will be responsible for all fees associated with such cancellation, including, but not limited to the cost of any food ordered, staff fees and special-order items.
6. A waiver must be signed by the parent /guardian of each participant in order to play in any attraction or participate in any activity at Active Kidz.
7. **Socks are required for the Inflatable Fun Zone and Adventure Maze.** If you forget your socks they may be purchased at the front desk. **Sneakers must be worn for rock climbing, Laser Tag and Ninja.**
8. There is no charge for children **under 1 who do not participate in the activities.** Children who play in the attractions require Active Kidz supervision and should be included on the list of names provided to us.
9. Attractions added to a party have a 30-minute duration. Adding extra attractions does not extend the length of the party.
10. **Adding extra time does not provide new attractions. It is our discretion how extra time will be distributed. On rare occasion and depending on our schedule, an additional attraction may need to be added to accommodate the extra time.**
11. **For laser tag parties no adult or child is permitted in the arena unless they are wearing a vest and playing.** To add 1 game of Laser Tag the cost is \$6 per child. **Adults (over 18) may play at a cost of \$9 each** during a party if vests are available. Laser Tag is only available for children ages 5 and up. Laser tag is not transferable from party parent to a participant. **Children must be 5 years or older to play Laser Tag**
12. Active Kidz is not responsible for misplaced or lost coats, footwear or other valuables left in the closet or around the facility or for misplaced items or gifts left in the facility or at the front desk by customers and guests.
13. Gratuities are welcome to thank the staff.